

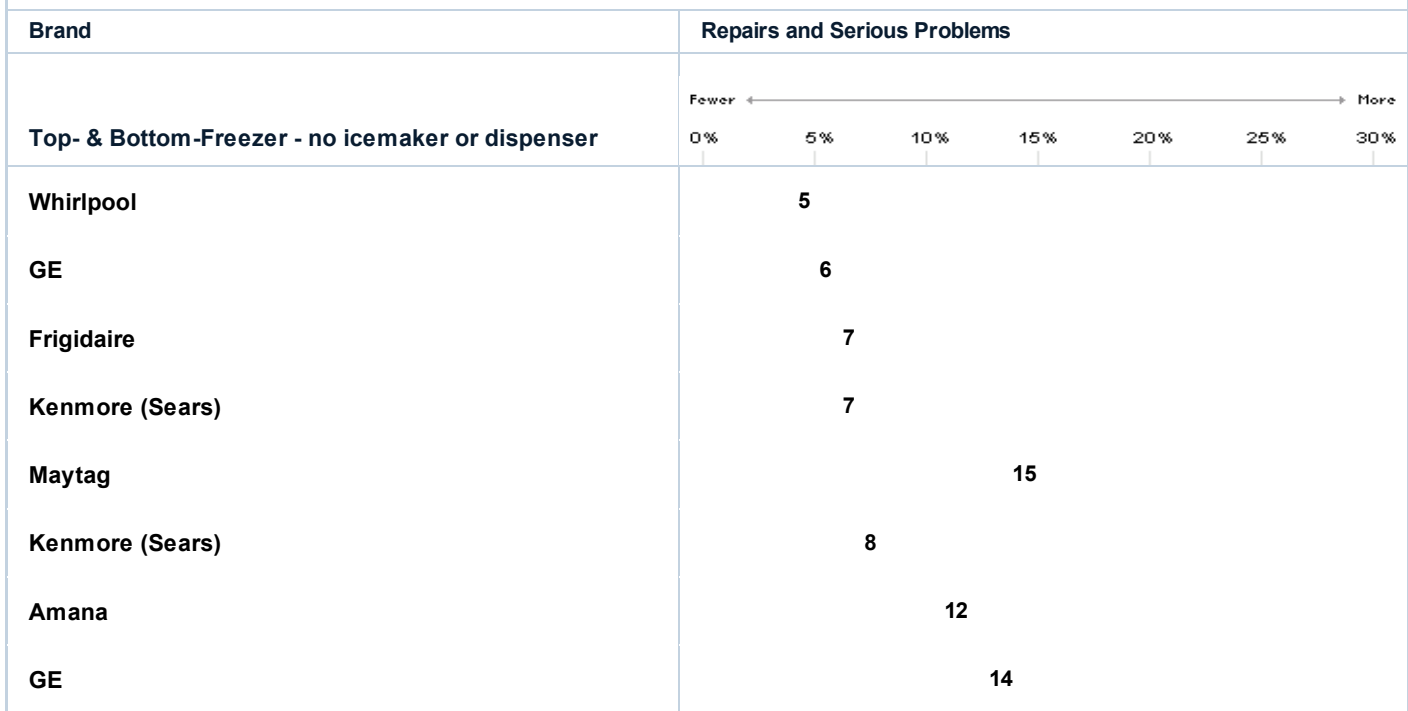


Refrigerator Reliability

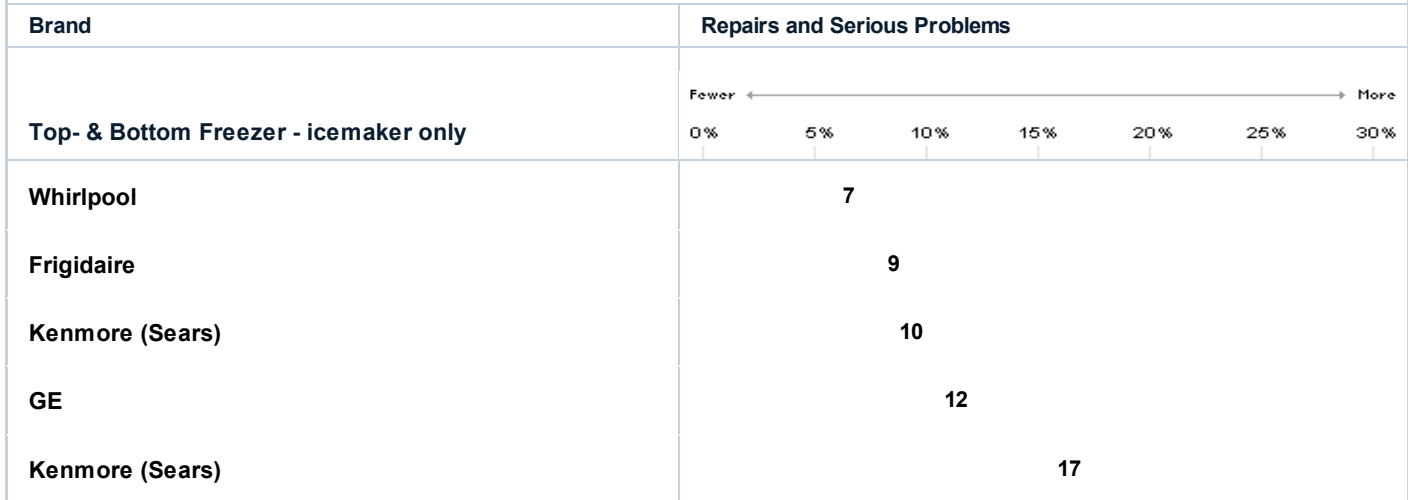
BEST BUY
 RECOMMENDED
EXCELLENT VERY GOOD GOOD FAIR POOR

- [Ratings Overview](#)
- [Features & Specs](#)
- Brand Reliability**
- [What's behind the Ratings?](#)

Maytag has been the most repair-prone brand of top-freezer models without icemakers. We have also sufficient data to conclude that their models with icemakers have also been repair-prone. That's what we found when we asked over 64,000 readers who bought a refrigerator between 2004 and 2008 about their experiences. The graph shows the percentage of models for each brand that were repaired or had a serious problem. Differences of less than 5 points aren't meaningful, and we've adjusted the data to eliminate differences linked solely to the age of the refrigerator. Although we lacked sufficient historical data to include Sub-Zero side-by-sides in the chart, they have not been repair-prone in recent years, according to our analysis. Models within a brand can vary, and design or manufacture changes might affect future reliability. Still, choosing a brand with a good repair history can improve your odds of getting a reliable model.



Top-Freezer
 Bottom-Freezer



Amana	17
Sub-Zero	19
Maytag	21
GE	22
 Top-Freezer Bottom-Freezer	
Brand	Repairs and Serious Problems
	Fewer ←————→ More 0% 5% 10% 15% 20% 25% 30%
Side-by-Sides - icemaker & external ice/water dispenser	
Whirlpool	16
Amana	17
Kenmore (Sears)	17
GE	17
Maytag	18
KitchenAid	19
Frigidaire	19

Source: Annual Product Reliability Survey, Consumer Reports National Research Center.